



Coronavirus (COVID-19) Statement

At Peoples Bank, the health and safety of our employees, customers and communities is always our first priority. As we continue to monitor the developing Coronavirus (COVID-19) situation, we want to ensure our customers are aware of their options for banking services, and aware that Peoples Bank operates with a robust business continuity plan that outlines our priorities and mode of operation in the event of a national emergency.

First and foremost, your money is safe and access to your funds will not be interrupted. Effective Friday morning, March 20, 2020, our customer delivery channels will be modified to include the following:

Lebanon – 265 Old Springfield Road – We will begin serving customers in the drive-thru only, with the lobby access available by appointment. Should you need to meet in-person with bank staff for new accounts, safe deposit box access, or other bank services, please call to make an appointment. We will have three drive-thru lanes operational at all times during business hours to efficiently serve the needs of our customers.

Lebanon – 107 W. Main Street – At this time, our lobby will stay open during regular business hours. We request that there be no physical contact with our staff. We continue to take proactive measures to ensure that our teller stations, desks, counters and other contact areas are properly sanitized each day. If you are an existing or prospective loan customer, please use this facility to interact with a loan officer. We will have two loan officers available at this location to serve your needs.

Louisville – 3400 Dutchmans Lane - At this time, our lobby will stay open during regular business hours. As with our 107 W. Main Street location, we request that there be no physical contact with our staff. We continue to take proactive measures to ensure that our teller stations, desks, counters and other contact areas are properly sanitized each day. When existing or prospective loan customers visit or call in to the bank, a message will be immediately directed to a loan officer who will contact you as soon as possible.

The above procedures are subject to change at any time, depending upon our ongoing assessment of the health and safety of our employees and our customers.

If you are adversely impacted by Coronavirus (COVID-19) and need our assistance, we are here to help. If you are homebound, under the care of a physician, are self-quarantined, or just uncomfortable leaving your home, please give us a call at 270-692-5846 in Lebanon and at 502-451-8838 in Louisville and we will address your needs.

You can continue to access your deposit accounts 24 hours a day at our ATM on Old Springfield Road or through our online banking site at www.pboflebanon.com. Our Louisville ATM is also available during regular business hours. We are in the process of implementing additional products and services that will

be rolled out in the coming weeks and months that will provide more options for both consumer and business online banking customers.

We also want to remind you that Peoples Bank will never contact you to ask for information such as your Social Security number or passwords over the phone, by text or email.

Feel free to contact any of our employees with any questions you have at 270-692-5846 (Lebanon), or 502-451-8838 (Louisville). We will continue to update you as the situation develops.

Please know that we appreciate your business and the continued opportunity to serve your banking needs.

Regards,

Bobby Miles
President/CEO